



**DORSET & WILTSHIRE
FIRE AND RESCUE**

DORSET & WILTSHIRE FIRE & RESCUE SERVICE

WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;
<http://www.dwfire.org.uk/community-safety-plan/>

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



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Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.



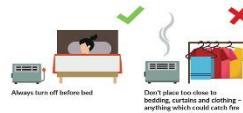
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Recent News & Events

Get Ready for Winter

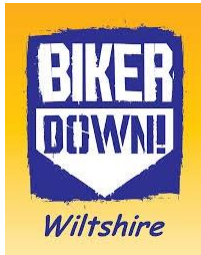
For a full range of information and advice on how to stay safe, warm and healthy over the winter including:-

- Winter Safety in the Home
- Driving in Adverse Conditions
- Winter Driving Checklist



Please visit our website page [Get Ready for Winter](#)

New sponsor for Biker Down Wiltshire



Work is underway to develop a Biker Down scheme across Wiltshire, after sponsorship for the coming year was secured.

Biker Down is a national road safety initiative targeted at motorcyclists, originally conceived and started by Kent Fire & Rescue Service, and it has recently launched locally.

Dorset & Wiltshire Fire and Rescue Service has piloted the scheme with the help of Wiltshire Air Ambulance, but the support now provided by AJN Steelstock means the three-part programme can be delivered in multiple locations.

For further information about Biker Down Wiltshire, visit www.facebook.com/bikerdownwiltshire



Demand

Total Fire Calls for Devizes Fire Station for period December 2019

| Category | Total Incidents |
|--|------------------------|
| No. of False Alarms | 5 |
| No. of Fires | 8 |
| No. of Road Traffic Collisions and other Emergencies | 5 |
| Total | 18 |

Local Incidents of Note

17/12/19 at 01:07 DWFRS attended a severe Fire at 84 Waiblingen Way which is a block of flats in a residential estate.

Sadly this resulted in the death of a resident despite the best efforts of the crews involved.

Fire Survival Guidance (FSG) was in use between residents and Fire Control, and this assisted the responding crews in prioritising the rescue of casualties.

The Police investigation is still ongoing as it is believed this was an arson attack, for which an offender has already been arrested.

We have since conducted a high profile series of interventions to offer Safe & Well checks to all properties in the immediate area.

We have also produced a basic plan to assist crews should another incident occur before renovations have been completed. This was something that complicated events on the night as the layout was confusing and signing of Flats was not clear.



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